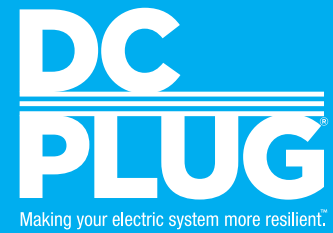


FREQUENTLY ASKED QUESTIONS



What is the DC PLUG initiative?

The DC Power Line Undergrounding initiative is a multi-year program focused on the underground placement of up to 30 of the most vulnerable power distribution lines. About half of the District of Columbia is already served by underground power lines.

Why do we need the DC PLUG initiative?

In the face of increasingly severe storms, the DC PLUG initiative will substantially improve the system's resiliency — hardening it against major storm events, with the added benefit of further improving reliability of the underground feeders by 95 percent.

How will the DC PLUG initiative benefit the District of Columbia?

In addition to improving reliability and resiliency for customers who are served by the selected feeders, other District of Columbia residents will also benefit from greater reliability and resiliency of the distribution system as a result of the initiative. The DC PLUG initiative will contribute to the economy of the District of Columbia by stimulating economic growth through job creation with the commitment to hiring District of Columbia residents and contractors.

When will the DC PLUG initiative construction begin?

With Public Service Commission approval of our plan, construction will likely begin in 2018. Construction related to the initiative is expected to span 6-8 years with activities taking place at different times in the affected wards.

Where can I see the construction schedule?

Construction schedules by ward will be available on the website for the DC PLUG initiative at dcpluginfo.com.

Where will the DC PLUG initiative construction be happening?

Our plan calls for construction on selected primary mainline and primary lateral portions of feeders underground in Wards 3, 4, 5, 7 and 8.

Will the DC PLUG initiative construction occur in Wards 1, 2 and 6?

The electric distribution system in Wards 1, 2 and 6 is already largely underground.

Where is the money for the DC PLUG initiative coming from?

The DC PLUG initiative, a \$500 million initiative, is jointly funded by Pepco and the District. The Pepco-funded portion is \$250 million, and the District will fund \$187.5 million. Up to an additional \$62.5 million will come from DDOT's capital improvement budget.

What charge will be included in my bill if I'm a homeowner?

Pepco customer bills will include two annually adjusted surcharges to recover costs, as provided for by the legislation that started the DC PLUG initiative. Complete details may be found on the DC PLUG initiative website.

I am a Residential Aid Discount customer. Will I be exempt from the surcharges?

Yes.

How do I get a job working on the DC PLUG initiative?

The DC PLUG initiative creates the opportunity for new work to be performed by District contractors, and we are going to ensure that our contractors comply with local hiring requirements. The DDOT and Pepco project oversight team will include staff who monitor to ensure contractors are complying with District of Columbia hiring requirements. You can learn more at dcpluginfo.com/about/contractor-opportunities.

What impact can residents and businesses near construction expect during the DC PLUG initiative construction?

We recognize that you and your household or business are likely to experience inconvenience during construction in your ward. This might include road and sidewalk closures, relocation of bus stops, changes in garbage pick-up schedules, access to parking garages and handicapped ramps, and rerouting of bicycle lanes. Individual yards may experience disturbance of sod, plants, and fences. We will communicate early and often in accordance with the outreach plan filed by the DC PLUG initiative team with the Public Service Commission.

Will you take precautions to minimize the impact on seniors and individuals with disabilities?

Yes. We will pay special attention to the needs of seniors and we will work in compliance with the Americans with Disabilities Act (ADA).

How will you minimize the impact on traffic around construction sites?

Maintenance of traffic is an important part of the engineering plan. We will follow DDOT's standard requirements for traffic control. Cyclists and bikers are urged to take extra caution on the roads in these areas.

Are you going to be mindful of neighborhood trees?

Yes. We will be mindful of the need to protect neighborhood trees. We will conduct careful evaluation of tree relocation or removal. Our team will continue to coordinate with certified arborists from DDOT's Urban Forestry Administration to ensure that protection and maintenance of vegetation is an initiative design factor.

How will you communicate with residents and businesses about the DC PLUG initiative work?

We will communicate early and often about the initiative and its expected impact on communities on the DC PLUG initiative website, dcpluginfo.com. We will hold a series of outreach meetings and meet with Advisory Neighborhood Commissions. We're happy to come speak to any community groups to provide information, just let us know at questions@dcpluginfo.com. We will also provide door hanger materials, neighborhood signage, and make fact sheets available in libraries.

Will my power be shut off for the DC PLUG initiative construction?

It is possible. If power needs to be turned off during construction, the DC PLUG initiative will use the same scheduled outage notification process that Pepco regularly uses. This includes notification at least three days prior to outage. If you need to report an outage, contact Pepco at 1-877-737-2662, by visiting pepco.com or by using the Pepco mobile app.

Who do I contact if there's an issue with my road or sidewalk?

You can visit the District Department of Transportation website to request repairs at ddot.dc.gov/page/request-repairs.

Where can I learn more about the DC PLUG initiative?

The DC PLUG initiative website, at dcpluginfo.com.

